ABA Provider Orientation
We will cover...

• Introduction to Amerigroup
• Overview of Amerigroup Services
• How to become an Amerigroup Provider
• Expectations for Credentialing
Introduction to Amerigroup
Our Beginning and Mission
## Our Members by Market

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Overview of Amerigroup Services
The provider website is available to all providers, regardless of participation status.

The tools on the site allow you to perform key transactions.
Translation Services

- 24 hours a day
- 7 days a week
- Over 170 languages
Member Enrollment

Florida
Georgia
Louisiana
Maryland
Nevada
New Jersey
New Mexico
New York
Ohio
Tennessee
Texas
Virginia
Washington
Nevada Member ID Card
Our Service Partners

Please refer to the provider manual/handbook for a list of service partners, contact information and more information about member benefits.
Availity

- Providers can access secure functionality in two ways:
Electronic Payment Services

If you sign up for ERA/EFT, you can:

- Start receiving ERAs and import the information directly into your patient management or patient accounting system
- Route EFTs to the bank account of your choice
- Create your own custom reports within your office
- Access reports 24 hours a day, 7 days a week
Your Support System

- Provider Relations
- Medical Management
- Provider Services
- Patient 360
Disease Management

We offer programs for members living with:

- Asthma
- Bipolar disorder
- Congestive heart failure
- COPD
- Diabetes
- HIV/AIDS
- Major depressive disorder
- Obesity
- Schizophrenia
- Transplants
- And more!
Quality Management

Our Quality Management team continually analyzes provider performance and member outcomes for improvement opportunities.

If your provider group would like training in HEDIS measures, please call:

Candice Speers
702-228-1308
Additional Resources and Information

• Amerigroup Corporation
• Centers for Medicare & Medicaid Services
• National Committee for Quality Assurance
• Your state’s health care agency
Community Involvement

We’re committed to ensuring our members have adequate access to quality care and health education.

We offer education and community outreach and information sessions on our benefits and services.
How to become an Amerigroup Provider
Contracting

For new providers, Contracting and Credentialing occurs simultaneously.

Contracting

• Submit a letter of intent
• Submit a copy of your current W9

E:mail

nv1provsvcs@amerigroup.com

Facsimile

1-866-495-8711
Contracting

For new providers, Contracting and Credentialing occurs simultaneously.

Contracting

• Submit a letter of intent
  • Where is the practice located
  • How long has the organization been in business
  • Indicate your approved Nevada Medicaid Provider Type
  • Describe your Quality Management Program
  • What services are provided
• Submit a copy of your current W9
Contracting

For new providers, Contracting and Credentialing occurs simultaneously.

Contracting

• Submit a letter of intent
• Submit a copy of your current W9
  • Assure the W9 is completed correctly
    • Name as shown on your Income Tax Return
    • d/b/a
    • Signed and Dated
Complete Sections 1-6

Complete Part 1

Sign and Date Part 2
Contracting

Contracting Specialist will send a configured agreement along with the required credentialing documents.

**Contract**
- Review agreement to ensure your legal name and d/b/a are listed correctly.

**Credentialing Documents**
- Ensure Credentialing Documents are completed in their entirety.
  - Ensure that a Disclosure of Ownership Form is included for the Group/Facility/Practitioner.
Contracting Specialist will send a configured agreement along with the required credentialing documents

Contract

• Return the signed contract in its entirety to the Contracting Specialist

Credentialing Documents

• Return the completed credentialing documents in their entirety to the Contracting Specialist
Question and Answers
Expectations for Credentialing
ABA providers

The below providers will submit a NV Standard application:

- Licensed Board Certified Behavior Analysts (BCBA)
- Licensed Psychologists
- Licensed and Board Certified Assistant Behavior Analysts (BCaBA)

The below providers will be submitted on a roster:

- Certified Autism Behavior Interventionists (CABI)*
- Registered Behavior Technicians (RBT)*

* Must be supervised by a qualified licensed practitioner. The licensed practitioner must be fully credentialed.
Credentialing Updates

Notify Amerigroup’s Local Credentialing Team when:

• Adding a new provider to your practice

• A provider has left your practice

• Your practice changes TIN

NVCredentialing@Amerigroup.com
Re-Credentialing

• Providers are re-credentialed every three years (36 months).

• Amerigroup begins the re-credentialing process eight months in advance of the provider’s 36-month re-credentialing due date.

• To avoid termination, providers must return all requested materials within 120 days of their re-credentialing due date.
Disclosure of Ownership (DOO)

In order to be initially credentialed or re-credentialed, providers must ensure a completed DOO is on file with Amerigroup.

The DOO must be signed within the last three years.

- Entity DOO – is completed for the group
- Provider Person DOO – is completed for providers in a private practice
Ongoing Credentialing

Please notify us if you have any changes in licensure, demographics or participation status.

NVCredentialing@Amerigroup.com
Claim Submission Tips
The individual providers name must be billed in field 31 of the CMS 1500

The individual providers NPI must be on the claim form in field 24J.
Even if the individual provider's name has been billed in field 31 of the CMS 1500, the NPI for the individual provider must still be on the claim form in field 24J.

Exp: Providers name is Jane S Doe but we do not have her NPI.
Corrected Claims must be marked “Corrected Claim”

*Exp: Corrected Claim can be stamped or handwritten on the claim. If it’s not included on the claim, the claim could be denied as a duplicate.*
Claims that have been altered will not be processed. If the claim is typed then the entire claim must be typed. We can’t accept a typed claim with a handwritten unalterable field.

- *Exp: The claim below was typed but the diagnosis pointer was handwritten.*

- *Exp: The claim below was typed but the HCPCS Code was handwritten.*
Closing
Contact Information

Contracting Manager:

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nv1provsvcs@amerigroup.com

Credentialing Specialists:

Krystl Sloan & Michele Loyd
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Provider Relations Manager:

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Provider Relations Team:

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Facsimile: 1-866-495-8711
Thank you for partnering with Amerigroup RealSolutions in healthcare