

# Open Enrollment Begins April 1, 2019

With the onset of spring, Medicaid recipients in Nevada can begin to enroll in Managed Care Organizations (MCOs) for the 2019-20 plan year. Managed care is a delivery model for health care in which the MCO arranges for medical service providers to serve individuals enrolled in its organization.

The Nevada Division of Health Care Financing and Policy (DHCFP) and Division of Welfare and Supportive Services (DWSS) administer the state's Open Enrollment process, which runs from April 1, 2019 through June 30, 2019. Urban Clark County and Washoe County residents who are eligible for Nevada Medicaid or Nevada Check Up must enroll in managed care unless they qualify for the special Medicaid category of aged, blind or disabled; are a child identified as having special healthcare needs; or are a Native American.

Nevada offers three MCOs: Anthem Blue Cross and Blue Shield Healthcare Solutions, Health Plan of Nevada, and SilverSummit Healthplan. They can be reached by visiting our website at <http://dhcfp.nv.gov/Members/BLU/MCOMain/>.

During the Open Enrollment period, Medicaid recipients can change their MCO without having to show good cause. Recipients in southern Nevada can call the Las Vegas District Office at (702) 668-4200 if they have questions. Northern Nevada recipients can call the Reno District Office at (775) 687-1900.

In most cases, all family members who are required to be in managed care must be enrolled in the same MCO. However, there are cases in which family members in a household are approved by DWSS to receive Fee for Service (FFS) because they are in eligibility categories exempt from managed care.

Managed care recipients are eligible for all Medicaid State Plan services. MCOs may also offer value-added services to their members, and some services require prior authorization.

Here is what Medicaid recipients can expect during Open Enrollment:

- An Open Enrollment letter will be sent to you.
- Read the letter to see how to change enrollment in an MCO or to continue services with your MCO.
- Talk to your family, research your options and click on the MCO Comparison Charts link below.
- Sign and send any required paperwork to Nevada Medicaid:

Nevada Medicaid  
Attn: MCO Changes  
P.O. Box 30042  
Reno, NV 89520

For a complete list of services, click on the MCO links above, contact your MCO directly or check the MCO Comparison Charts at: <http://dhcfp.nv.gov/Members/BLU/MCOMain/>