

Division of Health Care Financing and Policy (DHCFP)  
HCB Settings Heightened Scrutiny Questionnaire

Setting: New Vista

Location: The New Vista Office is located at 5220 W Charleston Blvd, Las Vegas, NV 89146

**What are the licensure requirements or regulations for the setting?**

This setting is certified under Nevada Developmental Services (DS) Supported Living Arrangement (SLA) Certification per NAC 435. Provider Certifications are determined by Developmental Services (DS) Regional Centers and are based on the requirements set forth under: Aging and Disability Services (ADSD); DS Regional Centers; Medicaid Services Manual 2100; NRS/NAC 435; and NRS 449.176.

**How do the licensure requirements or regulations differ from institutional requirements and regulations?**

The State of Nevada's Bureau of Health Care Quality and Compliance (HCQC) licenses institutional settings, with some similar requirements and some differences. Nursing facility guidelines for obtaining and maintaining licensure are dictated by Nevada Revised Statutes (NRS), specifically 449.089 and 449.119 and by Nevada Administrative Code (NAC), specifically 449.016, 449.2748, 449.644, 449.797, and 449.744-449.74549. These regulations can be found at <http://www.leg.state.nv.us/law1.cfm> and within Appendix B. Developmental Services certifies community providers of supported living via NAC 435.

Differences in the requirements include service definitions, required content of clinical records, and numerous administrative based regulations, including quality assurance requirements; admission, transfer and discharge requirements; plan of care requirements; financial requirements; medical based quality of care requirements; physical environment requirements; and medical personnel requirements.

**Residential housing or zoning requirements.**

This setting is located in the City of Las Vegas in a Planned Development (PD) area. PD districts are used for office, retail, entertainment and commercial or for mixed-use developments where commercial and residential uses are combined.

**The proximity to and scope of interactions with community settings used by individuals not receiving Medicaid funded HCBS.**

This setting is located in Las Vegas within the 89131 zip code area. Within walking distance (across the street and/ or property) from the homes supported by New Vista are single family community homes. The recipients living in the homes have access to and do access the same community establishments as their neighbors do, for example, stores, barber/beauticians, restaurants, banks, parks, a library, a post office and doctors.

**Is public transportation easily accessible? Or, if public transportation is limited, what options are provided for transportation?**

The recipients have community based options for transportation, typically when going back and forth to work or their day services. They will typically use public transportation (RTC Para Transit). However, when going out in the evening or on weekends, the preferred mode of transportation is to utilize the New Vista agency vehicle.

**Provider qualifications for staff employed in the setting. Demonstrate that staff is trained specifically for HCB support in a manner consistent with the HCB settings regulations.**

DS Certified SLA providers must meet the following SLA Standards related to staff training:

- Each employee, volunteer, subcontractor, and intern, as applicable to their role, must complete orientation training within 90 days of hire and prior to working independently with individuals. Orientation training must include the following:
  - a. Developmental Disabilities;
  - b. Abuse, Neglect and Exploitation (Note: Policy review must occur within first 24 hours of hire)\*;
  - c. Incident Reporting\*;
  - d. Personal Rights/Responsibilities, Dignity and Respect, and Due Process (including Human Rights Committee oversight)\*;
  - e. Disaster and Emergency Preparedness (to include: fire evacuation (and in 24-hour homes, use of fire extinguisher), and as applicable, pool/spa safety and emergency protocols etc.);
  - f. Medical Supports and Identifying and Managing Medical Emergencies (including topics meeting specialized needs of individuals that the organization serves, i.e. medically fragile, aging, children and youth);
  - g. Medication Supports;
  - h. Standard Precautions and Infection Control to include Safe Food Handling;
  - i. ISP Planning, Person Centered Goals, Plan Implementation and Reporting on Progress;
  - j. HIPAA and Confidentiality\*;
  - k. Handling Conflict and Complaints/Grievance Procedures (for both employees and individuals served);
  - l. Positive Behavior Approaches and Supports\*;
  - m. Ethics, Boundaries and Professional Behavior\*;
  - n. Documentation and Billing Requirements\*;
  - o. "Hands On" job orientation specific to the assigned home's routine and special needs of individuals the staff will be supporting.

Note: Volunteers, interns and subcontractors will have evidence of trainings marked with \* above and in areas specific and pertinent to their roles and functions.

- Each employee, volunteer, subcontractor and intern, as applicable to their role, must complete annual training to include:
  - a. Abuse, Neglect and Exploitation\*;
  - b. Incident Reporting\*;

- c. Personal Rights/Responsibilities, Dignity and Respect, and Due Process (including Human Rights Committee oversight)\*;
- d. Disaster and Emergency Preparedness (to include: fire evacuation (and in 24-hour homes, use of fire extinguisher), and as applicable, pool/spa safety and emergency protocols etc.);
- e. Medical Supports and Identifying and Managing Medical Emergencies (including topics meeting specialized needs of individuals the organization serves i.e. medically fragile, aging, children and youth);
- f. Medication Supports;
- g. Standard Precautions and Infection Control to include Safe Food Handling;
- h. HIPAA and Confidentiality\*;
- i. Positive Behavior Approaches and Supports\*;
- j. Ethics, Boundaries and Professional Behavior\*.

Organization must have a system to track employee training to ensure that all employees are current for required annual training.

Note: Volunteers, interns, and subcontractors will have evidence of trainings marked with \* above and in areas specific and pertinent to their roles and functions.

**What services are offered in the setting? Explain how these services support community integration and/or maximize autonomy.**

This provider offers services that are designed to ensure the health and welfare of the recipient, through protective oversight and supervision as well as supports to assist in the acquisition, improvement, retention, and maintenance of the skills necessary for a recipient to successfully, safely, and responsibly reside in their community.

Recipients receive Supported Living Arrangement (SLA) services from New Vista in a 24 hour setting. This support includes participation in team meetings in which the recipient and the guardian/family have the opportunity to express their needs and desires related to health, home, work and community life. The recipient and their team develop a person centered plan, which includes goals and personal outcomes based on the person's preferences and needs. The person centered plan drives the supports and services provided to the recipient.

New Vista is monitored by the recipient, guardian/family and DS Regional Center to ensure the person centered plan is being implemented and the agreed upon supports and services are provided. Supports and services related to health (medical, dental, eye, specialist visits), work (day habilitation, supported employment, prevocational, competitive) and community (grocery shopping, banking, getting haircuts, going out to eat) occur in the greater community in which the recipient lives.

**What procedures are used to ensure recipients are able to participate in activities in the greater community according to their preferences and interests? How is staff trained to support individual choice?**

Recipients and staff are provided with Rights training on a monthly basis. This includes training related to making choices in all areas of life. Recipients are supported to make choices on a

daily basis, for example, what to wear, what to eat, what to watch on TV, what restaurant to go to, and what movies to go see. New Vista also has systems in place to monitor recipient and guardian/family satisfaction.

DS Regional Center Service Coordinators monitor this setting monthly to ensure recipients are receiving appropriate supports, including participation in activities in the greater community. DS Regional Center Quality Assurance staff complete QA reviews and talk with recipients and staff regarding the following SLA standards:

- Individuals are involved with menu planning and grocery shopping;
- Rights training curriculum and/or materials are available and used by staff to support individuals' awareness, interest and skill development in the exercising of their rights;
- Staff demonstrates respect and support of individuals' cultural differences and interests;
- The organization has a system in place, including sufficient transportation, to ensure individuals served are supported and provided opportunities to develop and or maintain social connections with family and friends;
- The organization supports individuals to participate in integrated social events and community activities and afford opportunities to develop social roles and build social capital;
- The organization provides individuals with exposure to new activities, events, hobbies, clubs, etc. in order to cultivate new interests and opportunities.