STRATEGIC PLAN Nevada Department of Health and Human Services

DIVISION OF HEALTH CARE FINANCING AND POLICY

JULY 2019-JUNE 2021

VISION the future we aim to create

A Healthy Nevada

PURPOSE what we do and who we serve

We contribute to the health and well-being of Nevadans by promoting access to a quality healthcare system in a financially responsible manner.

OUR VALUES the principles that quide our work

We are:

- Member Focused We understand that social and economic conditions significantly impact health and are dedicated to designing and administering programs that meet the needs of members and improve their health.
- Accountable We strive to be transparent, responsible for our actions, and conduct ourselves and our work with the highest integrity.
- Collaborative We are committed to working in true partnership with our colleagues, other state agencies, and stakeholders.
- Adaptable We recognize member needs and the health care system are dynamic, so we are responsive to change and resilient.
- Results Oriented We are focused on delivering the results of improved health and strong administration and fiscal management.

STRATEGIC GOALS

the program improvements we are planning to achieve our mission

- 1. Promote health coverage for all Nevadans
- 2. Increase access to and use of primary care and preventive services
- 3. Improve the quality of and access to behavioral health services available to members
- 4. Ensure all pregnant women, children and parents have the support they need for a strong start
- 5. Plan to support healthy aging for Nevadans
- 6. Develop a comprehensive strategy for prescription drug coverage and pricing