

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM  
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Agenda – Wednesday, December 9, 2020  
10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

**1. Purpose of BH Monthly Calls:**

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the [BehavioralHealth@dchcfp.nv.gov](mailto:BehavioralHealth@dchcfp.nv.gov).

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

**2. November 2020 BHTA Minutes:**

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Day Treatment (PT 14 Specialty 308)
- PT 17 Specialty 215 and PT 14 located at the same address
- Place of Service Codes

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dchcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

**Public Workshops**

- **12/2/2020** Health Care Data Workforce

**Public Hearings**

- **12/22/2020** Medicaid Services Manual (MSM Chapter 1200 – Prescribed Drugs; MSM Chapter 400 – Mental Health and Alcohol/Substance Abuse Services)

**4. DHCFP Behavioral Health Updates:**

**Behavioral Health Web Announcements (WA):**

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2358** -- Attention All Providers: Nevada Department of Health and Human Services Director's Office Urges Youth Screening
- **WA#2357** -- New Electronic Verification System (EVS) User Manual Chapter 10: Report Download
- **WA#2356** -- Reminder Regarding Role-Based Security for Delegate Users in the Provider Web Portal
- **WA#2355** -- Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for October 2020 Claims
- **WA#2351** -- Attention All Nevada Medicaid Providers: Please Participate in Dental Benefits Survey by November 24, 2020
- **WA#2350** -- Reminders Regarding Submitting Claim Appeals
- **WA#2348** -- Attention All Providers: Reminder Regarding Nevada Medicaid Fiscal Agent Company Name Change to Gainwell Technologies
- **WA#2347** -- Nevada Check Up Claims Denied in Error Based on Age Restrictions Have Been Reprocessed
- **WA#2346** -- Error Code 1082 (Referring National Provider Identifier (NPI) Cannot be the Same as Servicing NPI)
- **WA#2345** -- Medicaid Management Information System Updated with NCCI Quarter 4 2020 Files
- **WA#2343** -- Urgent for All Providers: New Phase 3 Provider Relief Funding Expanded to Additional Providers; Deadline is Approaching
- **WA#2341** -- Updates Regarding National Correct Coding Initiative (NCCI) Quarter 2 2020 Files
- **WA#2340** -- New Provider Orientation Scheduled for December 2020

### **Carin Hennessey, SSPS II**

- **Provider Types 82, 14, and 26 – Linking Providers**
- **Psychological and Neuropsychological Testing**
- **Resources**

#### **6. DHCFP Provider Enrollment Unit Updates:**

**Nevada Medicaid Website:** <https://www.medicaid.nv.gov/providers/enroll.aspx>  
**DHCFP Website:** <http://dhcftp.nv.gov/Providers/PI/PSMain/>

#### **7. DHCFP Surveillance Utilization Review (SUR) Updates:**

**Report Provider Fraud/Abuse** <http://dhcftp.nv.gov/Resources/PI/SURMain/>  
**Provider Exclusions, Sanctions and Press Releases** <http://dhcftp.nv.gov/Providers/PI/PSExclusions/>

#### **8. Gainwell Technologies Updates:**

**Billing Information** <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>  
**Provider Training** <https://www.medicaid.nv.gov/providers/training/training.aspx>  
**Provider Enrollment** <http://dhcftp.nv.gov/Providers/PI/PSMain/>

[NevadaProviderTraining@dxc.com](mailto:NevadaProviderTraining@dxc.com)

**Alyssa Kee Chong, Provider Relations Field Service Representative - North**  
**Susan McLaughlin, Provider Relations Field Service Representative – South**

- **Uploading Attachments with the Prior Authorizations**

**Nevada MMIS Modernization Project**

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

**9. Behavioral Health Provider Questions:**

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to [BehavioralHealth@dncfp.nv.gov](mailto:BehavioralHealth@dncfp.nv.gov)