

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Agenda – Wednesday, November 12, 2020
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov.

- Introductions – BHU, Provider Enrollment, SUR, Gainwell Technologies

2. October 2020 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Web Announcement #2305
- Questions on PHP and IOP Policy Updates
- Comments on Prior Authorization Forms
- Revalidations are no longer on hold
- Telehealth During the COVID-19 pandemic

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

Public Hearings

- **10/27/2020** Notice of Meeting to Solicit Public Comments and Intent to Act Upon Amendments to the Nevada Medicaid Services Manual (MSM Chapter 1200 – Prescribed Drugs) and the Nevada Medicaid Office (NMO - 6080 SED SMI MCO Disenrollment Form)

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2340** – New Provider Orientation Scheduled for December 2020
- **WA#2337** -- Institutional Claims Denied with Error Codes 0683 or 0091 Reprocessed
- **WA#2334** -- Attention All Providers: Claim Error/EOB Codes and Corresponding ANSI Claim Adjustment Codes List and Accounts Receivable Reason Codes List Available Online
- **WA#2332** – Attention All Providers: Revalidation Process Reminders
- **WA#2331** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for September 2020 Claims
- **WA#2330** – Medicaid Management Information System Updated with NCCI Quarter 3 2020 Files
- **Volume 17, Issue 3** – Nevada Medicaid and Nevada Check Up News (Third Quarter 2020 Provider Newsletter)
- **WA#2326** – Attention All Providers: Nevada Medicaid Fiscal Agent Company Name Changes to Gainwell Technologies

Carin Hennessey, SSPS II

- **Day Treatment (PT 14 Specialty 308)**

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

- **Educational Updates**

7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

- **Educational Updates: Place of Service Code**

8. Gainwell Technologies Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

NevadaProviderTraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified

Workarounds, Training Opportunities, and Helpful Resources:
<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are **Modernization (New) Medicaid System Web Announcements**; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov