

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Agenda – Wednesday, October 14, 2020
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov.

- Introductions – DHCFP, Provider Enrollment, SUR, DXC Technology

2. September 2020 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Peer-to-Peer Support Services
- Expiration of COVID-19 Waiver for Provider Enrollment Revalidations
- Provider Call Center and Requesting Recipient Service Utilization

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

- **09/28/2020** for MSM Chapter 400 Updates to Partial Hospitalization Program (PMP) and Intensive Outpatient Program (IOP)

Public Hearings

- **09/29/2020** State Plan Amendments (Rate Reductions for Ambulance, Psychologist, Nurse Anesthetist; Small/Private Intermediate Care Facilities for Individuals with Intellectual Disabilities)
- **09/29/2020** Medicaid Services Manual (MSM 4000-1915(i) Home and Community Based Services State Plan Option Intensive In-Home Services and Crisis Stabilization)

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2323** – New Provider Orientation Scheduled for November 2020
- **WA#2320** – Attention All Providers: New Phase 3 Provider Relief Funding Available
- **WA#2319** – Attention All Providers: Submit Licenses Electronically
- **WA#2318** – Prescription Drug Coverage for Medication Assisted Treatment (MAT) Update
- **WA#2309** – Attention All Providers: Top 10 Claim Reasons and Resolutions/Workarounds for August 2020 Claims
- **WA#2305** – Attention Provider Types 14 and 82 Rehabilitative Mental Health Providers: 16-Hour Training Requirement and Updated Enrollment Checklists for Qualified Mental Health Associate (QMHA) and Qualified Behavioral Aide (QBA)

Carin Hennessey, SSPS II

- **Questions on PHP and IOP Policy Updates**
- **Comments on Prior Authorization Forms**

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfnv.gov/Providers/PI/PSMain/>

- **Educational Updates**

7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfnv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfnv.gov/Providers/PI/PSExclusions/>

- **Educational Updates**

8. DXC Technology Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Provider Enrollment <http://dhcfnv.gov/Providers/PI/PSMain/>

NevadaProviderTraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative - North
Susan McLaughlin, Provider Relations Field Service Representative – South

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page,

are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dncfp.nv.gov