

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Agenda – Wednesday, July 8, 2020
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov.

- Introductions – DHCFP, SUR, Provider Enrollment, DXC Technology

2. June 2020 BHTA Minutes:

The minutes from last month’s BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Updates to Supervision in BH Entities/Groups/Agencies
 - Clinical Supervision
- Intensive Outpatient (IOP) Program
 - Session Limits
 - Unbundling of Services
 - Prior Authorizations
 - Documentation
- Telehealth Trainings

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>.

Public Workshops

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Public Hearings

- **07/28/2020 Medicaid Services Manuals (MSM 1200 – Pharmacy Services; MSM 1900 – Transportation Services)**

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2238** – Attention All Nevada Medicaid Providers: Authorization Criteria Function
- **WA#2236** – Attention Provider Type 63 (Residential Treatment Centers): New Prior Authorization Code
- **WA#2235** – Psychosocial Rehabilitation (PSR) Services Telehealth Claims that Denied Have Been Reprocessed
- **WA#2234** – Updates Regarding National Correct Coding Initiative (NCCI) Quarter 1 2020 Files
- **WA#2228** – Attention All Providers: Reading a Remittance Advice Training Sessions Scheduled
- **WA#2227** – Updates Regarding National Correct Coding Initiative (NCCI) Quarter 1 2020 Files
- **WA#2223** – Attention Behavioral Health Provider Types 14 and 82: Updates to Provider Enrollment Checklists
- **WA#2221** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for May 2020 Submissions
- **WA#2220** – Attention All Providers: Top 10 Enrollment Return Reasons and Resolutions for May 2020 Submissions
- **WA#2219** – Urgent Announcement Regarding Claims Suspending for Budget Relief

Carin Hennessey, SSPS II

- **Updates to Supervision in BH Entities/Groups/Agencies**
 - Direct Supervision

6. DHCFP Provider Enrollment Unit Updates:

Nevada Medicaid Website: <https://www.medicaid.nv.gov/providers/enroll.aspx>

DHCFP Website: <http://dhcfp.nv.gov/Providers/PI/PSMain/>

- **Review of Updated Provider Types 14 and 82 Checklists**

7. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <http://dhcfp.nv.gov/Resources/PI/SURMain/>

Provider Exclusions, Sanctions and Press

Releases <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

8. DXC Technology Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

NevadaProviderTraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative

- **Introduction of New Field Team Member**

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

9. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dchfp.nv.gov