

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM
BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Agenda – Wednesday, May 13, 2020
10:00 - 11:00 a.m.**

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), SSPS II

1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. The webinar is recorded. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the BehavioralHealth@dhcfp.nv.gov.

- Introductions – DHCFP, SUR, DXC Technology

2. April 2020 BHTA Minutes:

The April 2020 BHTA was cancelled due to the shift in DHCFP’s operations related to the Novel Coronavirus (COVID-19) pandemic. Minutes from the March 2020 BHTA are available on the [DHCFP Behavioral Health webpage](#) (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please review these minutes if you have questions and were not able to attend the webinar; this is a great place to check up on what has been discussed

Please refer to the [DHCFP Novel Coronavirus \(COVID-19\) webpage](#) for current information.

3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>. Note: Public Workshops and Public Hearings were cancelled/rescheduled in March and April due to the Novel Coronavirus (COVID-19) pandemic; please review the Public Notices for updates.

Public Workshops

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Public Hearings

- **4/28/2020 State Plan Amendments** (Ground Emergency Medical Transportation; Nevada Check Up Ground Emergency Transportation; Prepaid Ambulatory Health Plan; Division of Welfare & Supportive Services Online Application)

- **4/28/2020 Rescheduled 5/1/2020 – Medicaid Services Manuals (MSM** 1900 – Transportation; MSM 2800 – School Based Child Health Services; MSM 1000 – Dental; MSM 3000 – Indian Health Program; MSM 400 – Mental Health and Substance Abuse Services; MSM Addendum – Sections B,C,D, and M; MSM 3600 – Managed Care Organization)

4. DHCFP Behavioral Health Updates:

Behavioral Health Web Announcements (WA):

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2183** – Update to Telehealth Services Regarding Psychosocial Rehabilitation (PSR) Services
- **WA#2080** – Attention All Providers: Out-of-State Providers Enrolling to Provide Services for Novel Coronavirus (Covid-19) Pandemic
- **WA#2179** – Medicaid Management Information System Updated with NCCI Quarter 2020 Files
- **WA#2177** – Urgent Announcement Regarding Claims Suspending for Budget Relief
- **WA#2174** – Urgent Updates Regarding Professional Crossover and Outpatient Crossover Claims Payment Issue (Updated April 28, 2020)
- **WA#2173** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for March 2020 Claims (Updated April 27, 2020)
- **Volume 17, Issue 1** – Nevada Medicaid and Nevada Check Up News (First Quarter 2020 Provider Newsletter)
- **WA#2170** – Attention All Provider Types: Additional Secondary Claims Training Sessions Scheduled
- **WA#2167** – DHCFP Reminder to Adhere to Policy Regarding Recipient Billing
- **WA#2165** – Attention provider Type 17 (Special Clinics) Specialty 215 (Substance Abuse Agency Model): Procedure Code Q3014 May Be Billed
- **WA#2162** – Attention Provider Types 14 (Behavioral Health Outpatient Treatment) and 17 (Special Clinics) Specialty 215 (Substance Abuse Agency Model [SAAM]) Regarding Claims for Procedure Code H0035 that Denied with Error Code 5700
- **WA#2151** – Nevada Telehealth Memo – March 27, 2020 Update
- **WA#2142** – Nevada Telehealth Memo Update Effective March 19, 2020
- **WA#2141** – COVID-19 Nevada Telehealth memo and Resource Guide
- **WA#2135** – Rates for 2020 New Code Updates Entered in Medicaid Management Information System (MMIS)
- **WA#2131** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for February 2020 Claims (Updated April 27, 2020)
- **WA#2130** – Attention All Providers: Reminders Regarding Submitting Claim Appeals
- **WA#2129** – Attention All Providers: Prior Authorization Requests Denied for Overlapping Services
- **WA#2128** – Attention All Providers: Top 10 Enrollment Return Reasons and Resolutions for February Submissions
- **WA#2127** – Attention All Providers Whose Services Overlap with Provider Types 13 (Psychiatric Hospital, Inpatient) or 63 (Residential Treatment Center)
- **WA#2126** – Attention Provider Type 63 (Residential Treatment Center): Billing Codes Reminder

Carin Hennessey, SSPS II

- Psychosocial Rehab services via Telehealth (see WA#2183)
- Removal of Medical Supervision and Medical Supervisor from BHCN and BH Rehabilitative Treatment – *Effective Date April 29, 2020*

6. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse [http://dhcfp.nv.gov/Resources/PI/SURMain/Provider Exclusions, Sanctions and Press Releases](http://dhcfp.nv.gov/Resources/PI/SURMain/ProviderExclusions,SanctionsandPressReleases) <http://dhcfp.nv.gov/Providers/PI/PSExclusions/>

- Educational Updates

7. DXC Technology Updates:

Billing Information <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>

Provider Training <https://www.medicaid.nv.gov/providers/training/training.aspx>

Provider Enrollment <http://dhcfp.nv.gov/Providers/PI/PSMain/>

NevadaProviderTraining@dxc.com

Alyssa Kee Chong, Provider Relations Field Service Representative

Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources:

<https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are ***Modernization (New) Medicaid System Web Announcements***; please refer to these announcements for specific information related to Modernization.

8. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. The previous month's questions with answered on the posted minutes for the meeting.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov