# DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM

# Agenda – Wednesday, March 11, 2020 10:00 - 11:00 a.m.

Facilitator: Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), Social Services Program Specialist

#### 1. Purpose of BH Monthly Calls:

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the "chat room") and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the <a href="mailto:BehavioralHealth@dhcfp.nv.gov">BehavioralHealth@dhcfp.nv.gov</a>

Introductions – DHCFP, SUR, DXC Technology

# 2. February 2020 BHTA Minutes:

The minutes from last month's BHTA are available on the <u>DHCFP Behavioral Health webpage</u> (under "Meetings"). You'll want to navigate to this page and click on "Behavioral Health Agendas and Minutes." You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Comment on Supervision of the BHCN and BH Rehabilitative Treatment group/agency
- SUR Unit Educational Updates: Signature Requirements

#### 3. Related DHCFP Public Notices:

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/

• 03/12/2020 - Public Meeting for Advisory Committee on Medicaid Innovation

**Public Workshops** 

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**Public Hearings** 

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#### 4. DHCFP Behavioral Health Updates:

**Behavioral Health Web Announcements (WA):** 

https://www.medicaid.nv.gov/providers/newsannounce/default.aspx

- WA# -
- WA#2122 Instructions for 2020 Procedure Codes Requiring Prior Authorization
- WA#2117 Attention All Providers: Frequently Asked Questions (FAQs) for the Electronic Verification System (EVS)
- WA#2107 Attention Provider Types 34 (Therapy) and 85 (Applied Behavior Analysis):
   Update Regarding Claims for Procedure Codes 97153, 92507, 97155

- WA#2104 Attention Provider Type 63 (Residential Treatment Centers): Claims That Cutback in Error Reprocessed
- WA#2103 Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for January 2020 Claims
- WA#2101 New Provider Orientation Scheduled for March 2020

#### Carin Hennessey, SSPS II

Prior Authorizations: Adverse Determinations, Peer-to-Peer, Hearings

#### 6. DHCFP Surveillance Utilization Review (SUR) Updates:

Report Provider Fraud/Abuse <a href="http://dhcfp.nv.gov/Resources/PI/SURMain/">http://dhcfp.nv.gov/Resources/PI/SURMain/</a>
Provider Exclusions, Sanctions and Press Releases <a href="http://dhcfp.nv.gov/Providers/PI/PSExclusions/">http://dhcfp.nv.gov/Providers/PI/PSExclusions/</a>

Educational Updates: Neurotherapy Policy and Billing

#### 7. DXC Technology Updates:

Billing Information <a href="https://www.medicaid.nv.gov/providers/BillingInfo.aspx">https://www.medicaid.nv.gov/providers/BillingInfo.aspx</a>
Provider Training <a href="https://www.medicaid.nv.gov/providers/training/training.aspx">https://www.medicaid.nv.gov/providers/training/training.aspx</a>
Provider Enrollment <a href="http://dhcfp.nv.gov/Providers/PI/PSMain/">https://dhcfp.nv.gov/Providers/PI/PSMain/</a>

### NevadaProviderTraining@dxc.com

# Alyssa Kee Chong, Provider Services Field Representative

# Nevada MMIS Modernization Project

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources: <a href="https://www.medicaid.nv.gov/providers/Modernization.aspx.">https://www.medicaid.nv.gov/providers/Modernization.aspx.</a> Also listed on this page, are *Modernization (New) Medicaid System Web Announcements*; please refer to these announcements for specific information related to Modernization.

#### 8. Behavioral Health Provider Questions:

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. We will review last month's questions in detail.

Please email questions, comments or suggested topics for guidance to BehavioralHealth@dhcfp.nv.gov